
From: Janice and Rusty Barnes [porterpines@gmail.com]
Sent: Monday, February 23, 2009 8:13 PM
To: Williams, Catrice (DTC)
Subject: phone lines

Hello, I would like to add some input regarding the phone line conditions on my road. There are only three houses on the telephone line on my road, and I have two telephone lines operating in my house. There is static/buzzing quite often on one of the lines to the point that I would have to tell the party I was talking to that I would have to call back at another time. I have had the telephone repair people out to fix the lines a couple of times, but have been told the lines are old copper, and until that was replaced, I would probably continue to have occasional problems with the connection quality. It sure would be nice to have a phone line connection that was reliable all of the time, as I have a job that requires me to work out of my home most of the time.

Maybe if the telephone lines were updated, I also might be able to get the DSL hook up that most of my nearby neighbors enjoy. Thank you for the opportunity to let me express my concerns.

Sincerely,
Janice L Barnes
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